



▶ Information for families using child care

Fact Sheet 11

Is there any extra help I can get with my child care cost?

In addition to Child Care Benefit and the Child Care Rebate, the Australian Government provides other assistance to help you with the cost of child care.

Jobs Education and Training (JET) Child Care fee assistance

JET Child Care fee assistance provides extra help with child care costs for parents on income support while looking for work, studying or starting a job. Access to JET Child Care fee assistance is time-limited depending on the study, training or employment activity that an eligible parent undertakes.

Need more information?

Call the Department of Human Services on 13 61 50.

Grandparent Child Care Benefit (GCCB)

GCCB helps grandparents who are the primary carers for their grandchildren and who receive an income support payment. GCCB pays the full cost of child care fees for each child in Child Care Benefit approved care for up to 50 hours a week.

Grandparents will need to meet the Child Care Benefit eligibility requirements to claim GCCB.

Need more information?

Call the Department of Human Services on 13 61 50.

Special Child Care Benefit (SCCB)

SCCB can help where there is a:

- child at risk of serious abuse or neglect, or
- family with an exceptional case of short term financial hardship which has substantially reduced their capacity to pay child care fees.

Need more information?

Contact your child care service.

Adult Migrant English Program (AMEP)

The AMEP provides free English language training to eligible, newly arrived migrants and humanitarian entrants to Australia (through the Department of Immigration and Citizenship).

You can get free child care for under school age children while you study under the program.

**Note: Parents with school aged children who require out-of-school hours care while participating in the AMEP can access JET Child Care fee assistance.*

Need more information?

For further information on the Adult Migrant English Program or a list of program providers please contact the Department of Immigration and Citizenship



visit the [Department of Immigration and Citizenship](#)



call 13 18 81 or the translating and interpreting service on 131 450

How can I get more information?



access Online Services at the [Department of Human Services](#)



call 13 61 50 between 8 am and 8 pm (local time) Monday to Friday



visit a Service Centre (located in Medicare Offices and Centrelink Service Centres).

Useful resources

- for news and information on child care visit the [MyChild website](#)
- to estimate and compare payments access the [Child Care Estimator](#)
- [A Guide to Australian Government payments](#)

If you need to, you can also call:



Teletypewriter (TTY) 1800 810 586 (if you are deaf or have a hearing or speech impairment).

You need a TTY phone to use this service.

13 12 02 if you need information in a language other than English.